



Sustainable Warmth

Tackling Net Zero and Fuel Poverty

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Healthy Homes for Wellbeing

Supporting the vulnerable and fuel poor by providing free energy advice and practical support and measures





What is Fuel Poverty?

...when a household can't afford to heat their home to the temperature needed to stay warm and healthy.

Low incomes, High housing costs

Rising energy prices, payment methods

Off gas grid,

Hard to heat homes, poor energy efficiency

Inadequate heating, insulation and ventilation

Individual needs - physical and/or mental illness, or a disability made worse by inadequate heating and cold damp homes

The environment in which people live and how they feel about it unquestionably has an impact upon their mental and emotional well-being.

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Fuel Poverty Devon

13.4% of households in fuel poverty in England
(3.17m)

Devon 10.7%

Exeter 11.9%

Mid Devon 11.5%

Torbay 10.5%

Teignbridge 9.9%

East Devon 9.5%

*2019 data



Fuel Poverty

78% of households in fuel poverty are 'vulnerable' (elderly, children, illness, disability etc)



**Cold weather and cold homes impacts:
heart attacks/stroke, respiratory conditions,
flu, worsening of existing condition,
falls/injuries, poorer nutrition, mental health,
hypothermia, poor concentration, social isolation**





Healthy Homes for Wellbeing

11 home energy advisors & 7 Community Energy Champions
working across:

Exeter

Mid Devon

East Devon

Teignbridge

Torbay

And a benefits advisor in house



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Project Delivery

Any tenure
General advice
In depth telephone assessments
Home visits (incl LEAP)
Drop in Clinics
Energy cafes on zoom
Talks and Events
Frontline worker training

And its all Free!



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Energy Assessments

Property
Heating system
Bills and money
Behaviour
Easy Measures
Onward Referrals
Special schemes



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Tackle Fuel Poverty and Achieve Net Zero carbon

1. Increase income
2. Reduce energy consumption
3. Improve efficiency of homes

1. Improve efficiency homes
2. Reduce energy consumption

ecoe Heating and Insulation Measures

- Loft and Room in roof Insulation
- Cavity Wall Insulation
- Park Home Insulation
- External/Internal Wall Insulation
- First Time Central Heating
- Storage heater upgrades
- Boiler replacements
- Heat Pumps
- Improve windows and doors

** Not always Free – resident contribution sometimes needed*



Heating and Insulation Measures

Sustainable Warmth

Homeowners and private tenants

Household Income £30k or less

EPC E, F or G

*not fossil fuel

ECO4

Homeowners and private tenants

On benefits or

Household Income £31k or less

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Need help?

Call us on 0800 772 3617

Email us at healthyhomes@ecoe.org.uk

Our online referral form

Exeter Community Energy  **Healthy Homes for Wellbeing**

Do you want lower energy bills?
Do you struggle to heat your home?

Contact ECOE for free energy advice and home visits

healthyhomes@ecoe.org.uk 0800 772 3617

www.ecoe.org.uk/healthy-homes-wellbeing

 

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LEAP
LOCAL ENERGY ACTION
PARTNERSHIP

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WINNERS

South West Energy Efficiency Award
2021 Vulnerable customer support
team of the year

Tara Bowers – One of 14 National Heat
Heroes January 2020



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Retrofit in Devon

NEW service – launching this summer

Impartial advice and report for homeowners wanting to improve their homes, and who don't know where to start.



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Retrofit in Devon

Aim: Reduce the carbon footprint of existing housing stock

- By effective energy assessment
- Identification of possible improvements
- Advice on pathways to installation



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Why Retrofitting is a good idea?

- Reduction in energy bills, improved EPC
- Improved habitability
- Reduction in carbon footprint



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Fabric First

- Insulation (Roof, Walls, Floor)
- Improve windows and doors
- Improve air tightness/managed ventilation
- Improve heating
- Add renewables – eg solar PV



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Retrofit in Devon

Register your interest :

www.ecoe.org.uk/retrofit-advice/



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Questions?

Web: www.ecoe.org.uk

Tweet: @ECOEtalk

Facebook: ExeterCommunityEnergy

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