

Sustainable Warmth

Tackling Net Zero and Fuel Poverty

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Healthy Homes for Wellbeing

Supporting the vulnerable and fuel poor by providing free energy advice and practical support and measures















Serving the Midlands, South West and Wales



What is Fuel Poverty?

...when a household can't afford to heat their home to the temperature needed to stay warm and healthy.

Low incomes, High housing costs
Rising energy prices, payment methods
Off gas grid,
Hard to heat homes, poor energy efficiency
Inadequate heating, insulation and ventilation
Individual needs - physical and/or mental illness, or a
disability made worse by inadequate heating and cold damp
homes

The environment in which people live and how they feel about it unquestionably has an impact upon their mental and emotional well-being.

ECOE

Fuel Poverty Devon

13.4% of households in fuel poverty in England (3.17m)

Devon 10.7%

Exeter 11.9%
Mid Devon 11.5%
Torbay 10.5%
Teignbridge 9.9%
East Devon 9.5%

*2019 data

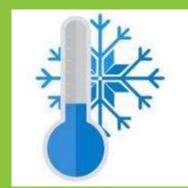


Fuel Poverty

78% of households in fuel poverty are 'vulnerable' (elderly, children, illness, disability etc)



Cold weather and cold homes impacts: heart attacks/stroke, respiratory conditions, flu, worsening of existing condition, falls/injuries, poorer nutrition, mental health, hypothermia, poor concentration, social isolation



ECOE Healthy Homes for Wellbeing

11 home energy advisors & 7 Community Energy Champions working across:

Exeter
Mid Devon
East Devon
Teignbridge
Torbay

And a benefits advisor in house





Project Delivery

Any tenure
General advice
In depth telephone assessments
Home visits (incl LEAP)
Drop in Clinics
Energy cafes on zoom
Talks and Events
Frontline worker training



And its all Free!





Energy Assessments

Property Heating system Bills and money Behaviour Easy Measures **Onward Referrals** Special schemes





Tackle Fuel Poverty and Achieve Net Zero carbon

- 1. Increase income
- 2. Reduce energy consumption
- 3. Improve efficiency of homes

- 1. Improve efficiency homes
- 2. Reduce energy consumption

ECOE Heating and Insulation Measures

- Loft and Room in roof Insulation
- Cavity Wall Insulation
- Park Home Insulation
- External/Internal Wall Insulation
- First Time Central Heating
- Storage heater upgrades
- Boiler replacements
- Heat Pumps
- Improve windows and doors
 - * Not always Free resident contribution sometimes needed

ECOE Heating and Insulation Measures

Sustainable Warmth

Homeowners and private tenants
Household Income £30k or less
EPC E, F or G
*not fossil fuel

ECO4

Homeowners and private tenants
On benefits or
Household Income £31k or less



Need help?

Call us on 0800 772 3617 Email us at healthyhomes@ecoe.org.uk

Our online referral form





WINNERS

South West Energy Efficiency Award 2021 Vulnerable customer support team of the year

Tara Bowers – One of 14 National Heat

Heroes January 2020





Retrofit in Devon

NEW service – launching this summer

Impartial advice and report for homeowners wanting to improve their homes, and who don't know where to start.





Retrofit in Devon

Aim: Reduce the carbon footprint of existing housing stock

- By effective energy assessment
- Identification of possible improvements
- Advice on pathways to installation



ECO Why Retrofitting is a good idea?

- Reduction in energy bills, improved EPC
- Improved habitability
- Reduction in carbon footprint





Fabric First

- Insulation (Roof, Walls, Floor)
- Improve windows and doors
- Improve air tightness/managed ventilation
- Improve heating
- Add renewables eg solar PV





Retrofit in Devon

Register your interest:

www.ecoe.org.uk/retrofit-advice/





Questions?

Web: www.ecoe.org.uk

Tweet: @ECOEtalk

Facebook: ExeterCommunityEnergy

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