

## Project Implementation Plan

**Version control:** SH/8, v1

**Project (title):** NALC Quality Council Award

**Lead Councillor:** Robert Sexton

**Lead Officer:** Stephen Hill

### Scope of the Project:

- Full Council to agree level(s) of award to be achieved
- Identify actions needed to achieve the award(s)
- Implement

### Project stakeholders:

- Councillors
- Town Clerk

### Timescales:

- Council to agree award levels – by 30<sup>th</sup> November, 2024
- Awards achieved - by end of Council term

### Measures of success:

- Awards achieved
- Improvements to Council processes, procedures and operations

### Budget:

A budget is not required.