

Question 1. Are Councillors now reassured that Citizens Advice East Devon is very much operational in and around Honiton.

Response from Honiton Town Council:-

The Council understands how CAB East Devon provides its operation without an office/centre in Honiton but with £4,000 from Honiton Town Council.

Question 2. Can Councilors clarify that they understand that any organisation giving advice, particularly on financial matters, needs to be insured and regulated, and that giving debt advice in respect of regulated products (such as credit cards or mortgages) without being registered is unlawful.

Response from Honiton Town Council:-

The Council is not well qualified to determine what insurance and regulation is needed and therefore will take advice when needed.

Question 3. Can Councillors confirm that they will continue to signpost people in the community to access the many channels of support that are offered by Citizens Advice East Devon, including telephone, Adviceline, email, webchat and specialist case work.

Response from Honiton Town Council:-

Yes, amongst the many other sources of advice and information that are available.